



Prehospital to Emergency

Centre Handover - Andrew Makkink

Tale of People.....
A Game of Humans.....
A Game of Thrones



@andrewmakkink



GAME OF

HANDOVERS













**BUT WHAT ABOUT
THAT WHICH IS
BEYOND THE
WALL?**







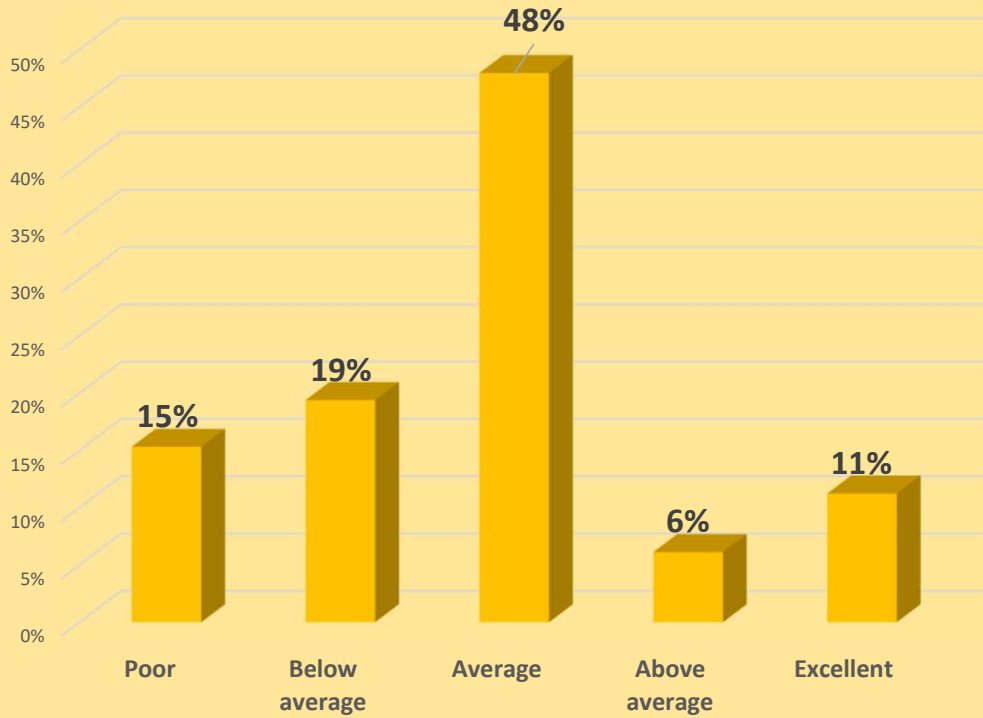




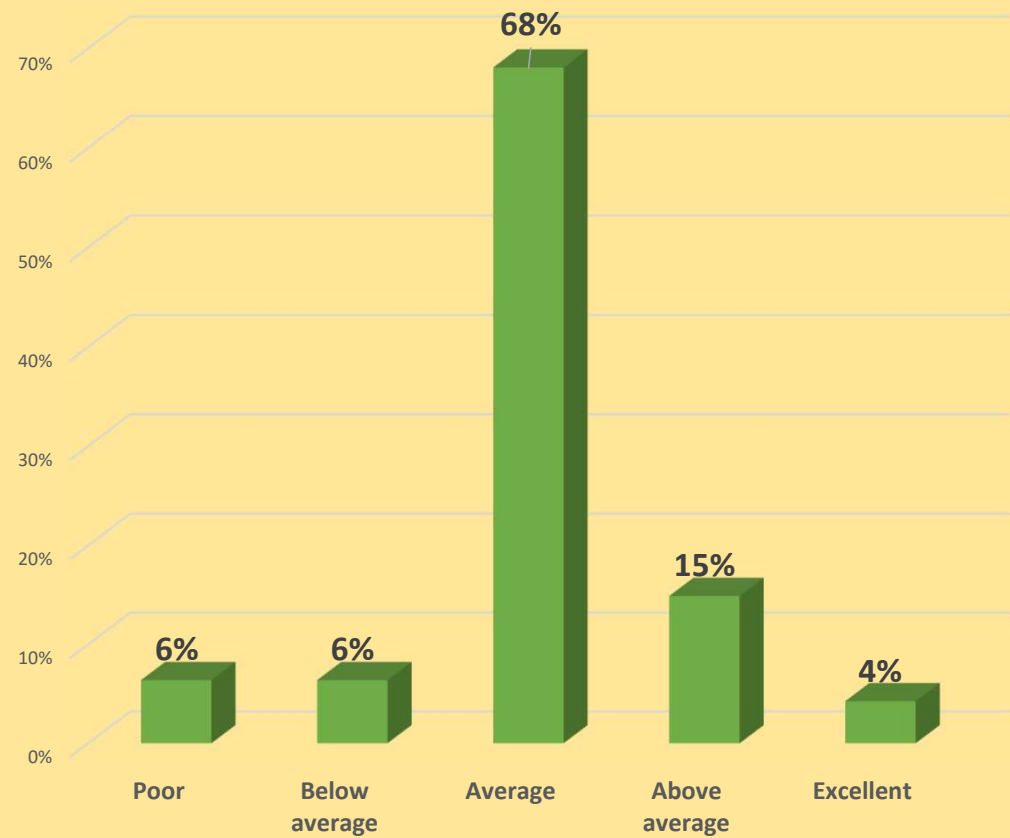
THE ONLY WAY TO
DEFEAT THE ENEMY IS
TO WORK TOGETHER

HANDOVER QUALITY

PREHOSPITAL



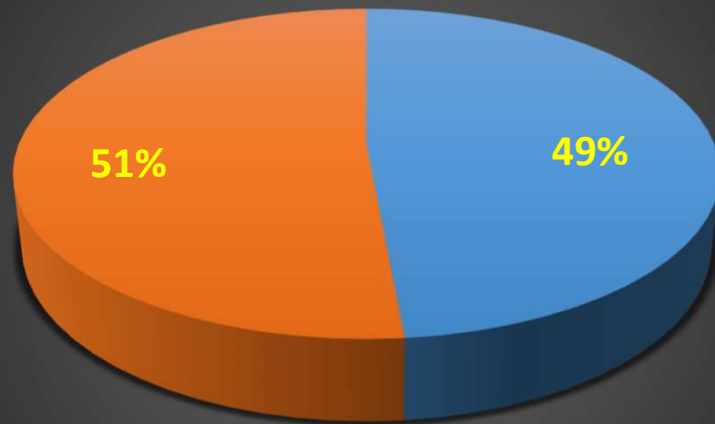
EMERGENCY CENTRE



Handover Training?

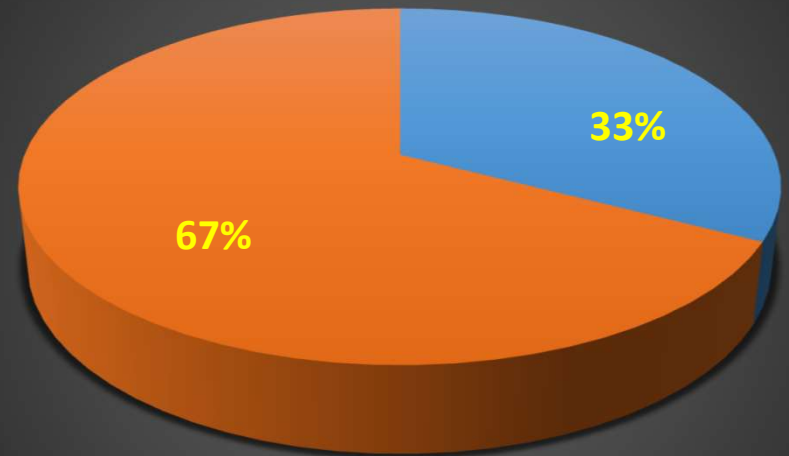
Most of us haven't!!

PREHOSPITAL



■ YES ■ NO

EMERGENCY CENTRE

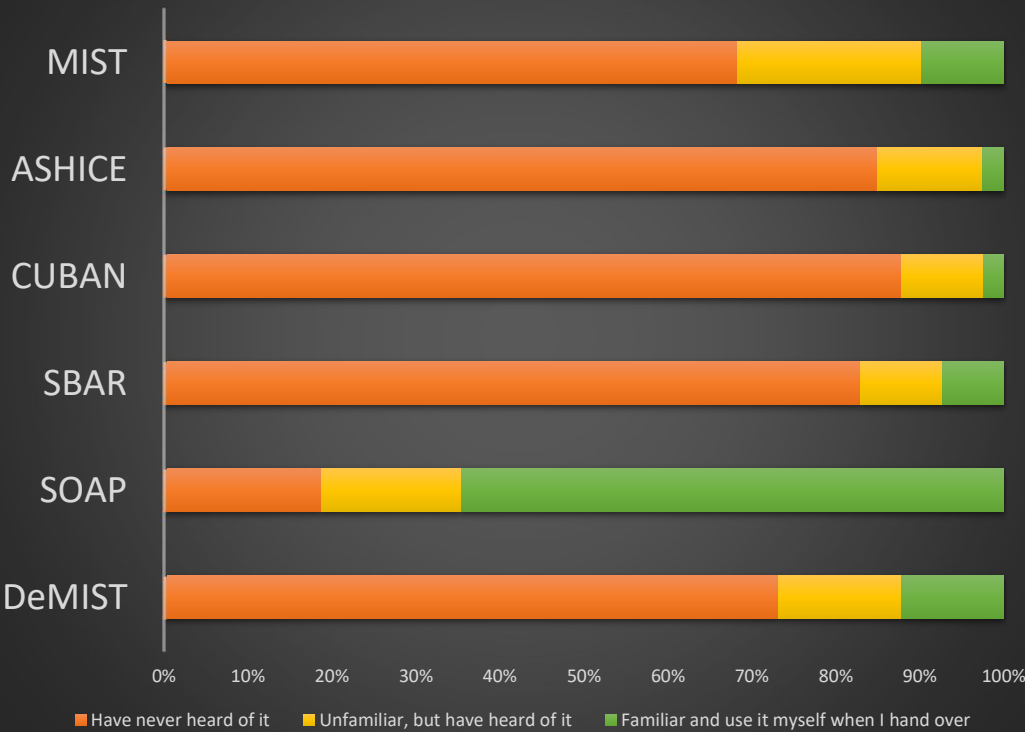


■ YES ■ NO

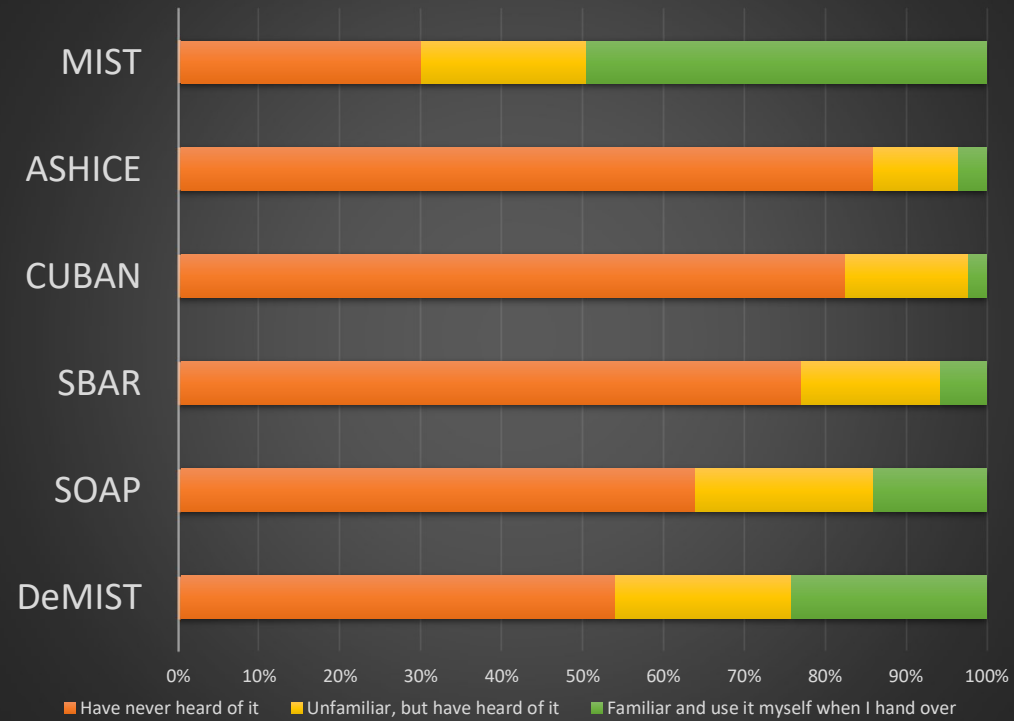
IT GETS WORSE

Structure = Mnemonics

EMERGENCY CENTRE



PREHOSPITAL



**“UMUNTU NGUMUNTU
NGABANTU - It means
you must serve your
fellow man.”**



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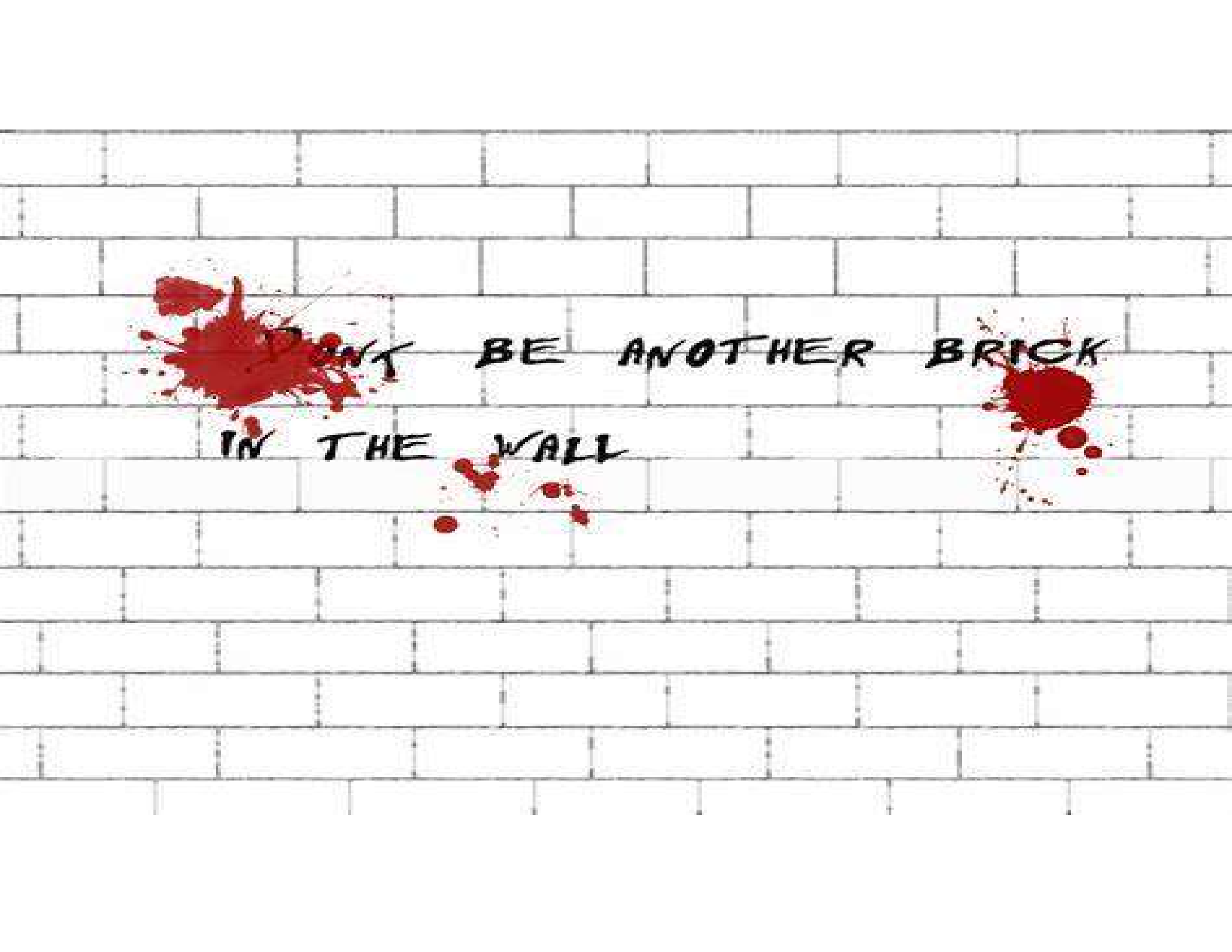
Nelson Mandela, 1993

- ***“... Because at the end of the day we’re all human beings.”***
- ***“They’re people so it always boils down to: this is a fellow human being and that’s how I should treat them, as a human being.”***
- ***“... because you need to have bilateral respect for each other basically, so what you want to do, you want the respect from somebody else and you need to give respect to somebody else. It needs to be from both sides basically.”***

What do we do to make things better:

- ***“Smile!!.”***
- ***“Be friendly.”***
- ***“Care about each other a bit more.”***
- ***“Talk to each other.”***



A white brick wall with a grid of grey mortar lines. The text "DON'T BE ANOTHER BRICK IN THE WALL" is written in a black, hand-drawn, sans-serif font across the center. There are several red splatters of varying sizes and shapes scattered around the text, particularly on the left and right sides, giving the impression of blood or paint. The overall aesthetic is gritty and somber.

DON'T BE ANOTHER BRICK
IN THE WALL

**And now I charge you, Knights of
the Emergency Centre:**

Be brave,

Be noble,

Be human.....

**And care about each other-
because we don't know who else
will.**